

Terms and conditions

LIFELIGHT RESCUE RAFFLE LOTTERY No. 004 Terms and Conditions (Terms)

- Updated with Authority by QLD Office of Liquor and Gaming Regulation 17.02.2022

RESPONSIBLE GAMBLING

For information on how to gamble responsibly, call the Gambling Hotline on 1800 858 858 (Aust) or visit www.gamblinghelponline.org.au. Individuals must be 18 years of age to purchase tickets.

PERMIT/LICENCE DETAILS

LifeFlight Rescue Raffle lottery No. 004 is authorised under the following licence and/or permit numbers - QLD: Licence No. 225760, NSW: Charitable Fundraising Number CFN/26139

LifeFlight Rescue Raffle Lottery No 004 will open for ticket sales on Wednesday 15 December 2021 and will close at 11.59pm AEST on Monday 7 March 2022.

LifeFlight Foundation is permitted to sell a maximum of 25,000 tickets in this lottery.

Single ticket pricing \$5. The benefitting organisation is LifeFlight Foundation.

PROMOTER

S. Francia, 160 Robina Town Centre Dr, Robina QLD 4226.

DRAW DETAILS

The main draw will be held on Wednesday 9 March 2022 at 11am AEST in accordance with State Government legislation.

RESULTS

Winners notified by phone and registered mail and results published in The Courier Mail on Wednesday 16 March 2022 and at www.lifeflight.org.au on the day of the draw.

PRIZE DETAILS

TOTAL PRIZE VALUE: \$25,000 in Cash

Information on how to enter and details of prizes form part of these Terms. Entry into the lottery and/or draw(s) detailed below is deemed acceptance of these Terms and entrants warrant that they are not prohibited from accepting a prize.

The lottery is run by LifeFlight Foundation ABN 636 1817 0184 of 160 Robina Town Centre Dr, Robina QLD 4226.

Entries are open to residents of Queensland and NSW who are 18 years of age or older and who are not ineligible for entry.

The following persons are ineligible for entry:

- A member of the LifeFlight Foundation management committee including:

LifeFlight Foundation Board and executive management

LifeFlight Australia Board and executive management,

- LifeFlight Foundation Employees
- all other parties (their employees or agents) associated with data access in connection with administration of the draw; and
- immediate family members of persons identified in paragraph (a) and (b) above including spouses; de facto spouses; parents; siblings; half-siblings; and children.

It is the responsibility of all persons who enter the lottery to ensure they are eligible under all applicable laws to accept the prizes offered as part of the lottery.

All entries received and processed prior to the closing time are automatically entered into the relevant lottery. Only Australian currency is accepted as payment for an entry.

All prizes will be drawn at LifeFlight Foundation LifeFlight Australia offices, 160 Robina Town Centre Dr, Robina QLD 4226.

Winning ticket numbers and winners' details are validated against records held in our database and all decisions of the Promoter are final. Where LifeFlight Foundation is unable to contact a winner or any prize remains unclaimed the requirements of the State/territory legislation will be followed.

Queensland requirement at time of permit approval is:

- The prize must be kept for 1 year from the day the prize winner is decided
- If the prize is not claimed within 1 year the incorporated eligible association may apply the prize or it's sale proceeds to the association's purposes.
- However, this does not affect the person's right to claim the prize during the period for claiming a prize which is 3 years from the day the prize winner is decided.

LifeFlight Foundation is not liable for any loss or damage whatsoever which is

suffered or sustained as a result of claiming or taking any prizes, except for liability that cannot be excluded by law.

All prize values are listed in Australian currency. Non-cash prizes are not redeemable for cash and no prize is transferable.

For enquiries, please contact LifeFlight Foundation by phone on 1800 630 014 or via email supporters@lifeflight.org.au. All correspondence should be addressed to:

LifeFlight Foundation, PO Box: 5078, Robina QLD, 4230

PRIVACY

LifeFlight Foundation is committed to protecting your privacy. LifeFlight Foundation collects, uses and discloses personal information in order to perform its functions and activities in accordance with our charitable objectives. Unless you choose to opt out, LifeFlight Foundation may contact you about our campaigns, and provide you with promotional material or sponsor offers. Services may be rejected if requested information is not provided.

Our privacy policy contains information about how to access and correct your personal information held by us, or how to make a complaint about the handling of personal information. For more information:

Mail:

Privacy Officer

LifeFlight Foundation

PO Box 5078

Robina Qld 4230

Telephone: 1800 630 014

Email: supporters@lifeflight.org.au

REFUND POLICY

Raffle ticket purchases utilising a credit card are final, non-refundable and not disputable. However, where there has been an unauthorised use of a buyer's credit card, and the unauthorised nature of that use can be proven, or for any reason a ticket is ineligible to enter the draw, then the payment will be refunded.

SECURITY

When purchasing ticket from LifeFlight Foundation via the Raffletix website, your

financial details are passed through a secure server using the latest Secure Sockets Layer (SSL) encryption technology. SSL encryption is the industry standard, with the same encryption technology utilised by banks.

Information collected through the purchase of lottery tickets will be used to process orders, identify supporters and to communicate offers and events. If you do not wish to receive information from LifeFlight Foundation, please call our Supporter Care team on 1800 630 014