

Wishes by Wyndham Quarter 1 2024 Raffle Terms & Conditions

General Terms

1. The Wishes by Wyndham Quarter 1 2024 Raffle (“**Raffle**”) is conducted by Wishes by Wyndham Ltd as trustee for the Wishes by Wyndham Fund, Level 5, 1 Corporate Court, Bundall, Queensland ABN: 35 814 852 304 (‘**we**’, ‘**us**’ and ‘**our**’).
2. The Promoter of the Raffle is Wyndham Destinations Asia Pacific Pty Ltd ACN 090 083 613 Level 5, 1 Corporate Court, Bundall Qld. Phone: 07 5512 8888 (‘**Promoter**’) and the laws of Queensland apply to the conduct of the Raffle.
3. The Raffle will be operated via a digital raffle platform provided by RaffleTix Holdings Pty Ltd (“**RaffleTix**”).
4. The Raffle’s partner charity will receive 100% of ticket sales sold less only the RaffleTix platform fee of 4.4% of proceeds raised.
5. The Raffle will open from 9am AEST on 22 March 2024 and will close at 9am AEST on 1 April 2024 unless we sell the maximum quantity of tickets before this date. We will sell up to 4,200 tickets in the Raffle.
6. The Raffle will be drawn on 2 April 2024 at 11am AEST at Wyndham Corporate Centre, 1 Corporate Court, Bundall Queensland by way of an approved random number generator. ‘
7. All winners will be notified by email or telephone and the results will be published on the website <https://clubwyndhamsp.com/dollys-dream/> on 2 April 2024. Distribution of the prizes to the winners will begin from 3 April 2024
8. **TOTAL VALUE OF PRIZES:** AU \$7,948.00

Prize No.	Prize Name	RRP
1	4 Night Stay - Resort Management by Wyndham accommodation voucher	Up to the value of \$2,196.00
2	4 Night Stay - Resort Management by Wyndham accommodation voucher	Up to the value of \$2,196.00
3	2 Night Stay - Resort Management by Wyndham accommodation voucher	Up to the value of \$1,098.00
4	Haier Bar Refrigerator 49.5cm/121L	\$449.00
5	American Tourister Applite 55cm Spinner Suitcase	\$280.00
6	L’OR Barista Premium Coffee Machine	\$249.00
7	Kogan 32” Smart LED TV	\$229.00
8	\$150 Visa Gift Card	\$150.00
9	\$100 Digital Shop Giftcard + Prija shampoo and bath foam	\$145.00
10	High Sierra - Access Light Backpack	\$140.00
11	Samsung Wireless Battery Pack + Prija shampoo and bath foam	\$134.00
12	Samsung Wireless Battery Pack + Prija shampoo and bath foam	\$134.00
13	Samsung Wireless Battery Pack + Prija shampoo and bath foam	\$134.00
14	\$100 Rebel Sport Gift Card	\$100.00
15	Microsoft LifeChat LX-3000 headsets with noise cancelling microphone	\$89.00
16	Prija shampoo and bath foam kit	\$45.00
17	Prija shampoo and bath foam kit	\$45.00
18	Prija shampoo and bath foam kit	\$45.00
19	Prija shampoo and bath foam kit	\$45.00
20	Prija shampoo and bath foam kit	\$45.00

Terms of Entry

9. Entry is open to all Club Wyndham Employees & Club Wyndham South Pacific Owners aged 18 years and over who reside in Australia (excluding ACT, NT, SA, TAS & WA and) by visiting the Raffle website. The website will bar entry from overseas or states or territories in which Raffle sales are not permitted or no permit has been obtained.
10. Wishes by Wyndham directors and fundraising committee nor any persons engaged in the management, sale or supervision of the Raffle and their immediate family members are able to purchase any tickets or enter in the Raffle.

11. Only entries that have been paid for in full will be included in the Raffle. Payments received by invalid international, or interstate entrants will be refunded. Entry tickets will be issued via email following completion of the online purchase.
12. Payments are processed in real time by a third-party payment processing service and funds received (excluding any processing surcharge) will be paid to Wishes by Wyndham.

Ticket prices

13. The price for entry tickets is 1 ticket for AU\$10, 3 tickets for AU\$20, 10 tickets for AU\$50, and 25 tickets for AU\$100.
14. The purchase of entry tickets by credit or debit card attracts a merchant processing surcharge of 1.75% + \$0.30c per transaction. The surcharge is payable on top of the ticket price and does not form part of monies raised for this Raffle.

Prizes

15. Prize values are in Australian Dollars and are the recommended retail prices at the time of printing. In the event we are unable to supply the prize described, we reserve the right to supply a replacement prize of similar type and value.
16. The prize (in whole or in part) is not transferrable or exchangeable and cannot be taken as cash unless otherwise stated. Any taxes, liabilities and costs not included with the prize are the responsibility of the winner.
17. If there are no eligible entries in the Raffle, no draw will be conducted, and no prizes will be awarded.
18. In the event that any prize remains unclaimed the unclaimed prize will be dealt with in accordance with the combined regulatory requirements for the conduct of the Raffle.
19. Accommodation prizes are for consecutive nights (to the maximum stated in the prize description) in a hotel, studio or 1-bedroom apartment at one of the below listed properties. The reservation and stay must be completed within 12 months from the Raffle draw date and is subject to availability at the time of reservation and blackout periods. Blackout periods include all Australian School and Public Holidays along with other special event periods. For more information on these properties, please visit <https://wyndhamap.com/destinations/>.
 - Ramada Resort by Wyndham Golden Beach
 - Ramada by Wyndham Marcoola Beach
 - Wyndham Surfers Paradise
 - Ramada Resort by Wyndham Port Douglas
 - Ramada Resort by Wyndham Phillip Island
 - Ramada Resort by Wyndham Shoal Bay
 - Wyndham Hotel Melbourne
 - Club Wyndham Airlie Beach

The winner must pay any additional charges incurred during their stay. Upgrades and additional nights' accommodation may be available at additional cost, and subject to availability. Any flights, meals, spending money, items of a personal nature and any other ancillary costs, including but not limited to insurance and any applicable insurance excesses, not included are the responsibility of the prize winner.

Cancellations or amendments may incur a fee and are to be paid by the prize winner at the time of change.

The prize certificate must be presented on arrival. Lost or stolen vouchers cannot be replaced.

20. All prizes will be delivered to any Australian metropolitan area at no cost to the winner however, if delivery is to a location outside of a metropolitan area, delivery fees will be at the cost of the winner which will be payable to the supplier at the time delivery is arranged.
21. If the winner of Prize 8 & Prize 9 (\$150 Visa Gift Card and \$100 Digital Shop Gift card) is from Victoria, the Visa Card will be substituted for a Coles Store Card of the same value.

Draw of Winners

22. The Raffle will be drawn on 2 April 2024 at 11am AEST at Wyndham Corporate Centre, 1 Corporate Court, Bundall Queensland by way of an approved random number generator.

All winners will be notified by email or telephone and the results will be published on the website

<https://clubwyndhamsp.com/dollys-dream/> on 3 April 2024. By entering the Raffle entrants consent to be notified by the Promoter.

23. In the event of the intervention of any outside agent or event which changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempests, pandemic natural disasters, acts of God, civil unrest, atomic war, invasion, or strikes, we may in our absolute discretion cancel or postpone the draw and recommence it from the start on the same conditions subject to legislation and the draw will be conducted on a substitute date to be notified to all entrants.
24. We will consider any dispute if submitted in writing within 28 days of the draw in line with legislation.

Privacy Policy

25. RaffleTix will collect the personal information necessary to process Raffle entry tickets. The RaffleTix privacy policy can be located [here](#). This information will be provided to the Promoter for the purposes of administering the raffle and notifying Raffle winners. Refer to our privacy policy for information on how we deal with your personal information [here](#). At least one method of contact must be supplied for ticket issuance and service messaging. We reserve the right to send service-related communications subject to our privacy policy, regardless of the entrant's contact preference.

Disclaimer

26. We take all reasonable endeavours to make sure that the information we publish is correct but we will not be held liable for any inaccuracy, omission, variation or error.
27. Photographs and imagery of the prizes are for promotional purposes only and may differ slightly from the actual prize but will be to the same value. Prizes are not transferable nor exchangeable for cash.
28. To the extent permitted by law, we nor any suppliers of prizes to the Raffle will be liable for any loss or damage of whatsoever nature however occasioned to any person by, through or in connection with the Raffle (including but not limited to direct, indirect or consequential loss or damage or personal injury).