Hawthorn Football Club's 2024 Toyota AFL Grand Final Ticket Raffle Terms and Conditions

Promoter	Hawthorn Football Club Limited 3/2 Stadium Circuit Mulgrave VIC 3170 ABN 26 005 068 851
Competition Period	Entries open Monday 2 September 2024 at 10:00am AEST and close Wednesday 25 September 2024 at 4:00pm AEST.
Who can enter?	Entry is open to residents of the Relevant State(s) aged 18 years or older at the commencement of the Raffle. New South Wales (NSW) Queensland (QLD) South Australia (SA) Tasmania (TAS) Victoria (VIC)
Who can't enter?	The following people are not eligible to enter and are not eligible for any prizes:
	 Members of the Management Committee from the Organisation conducting the raffle or benefitting from the raffle;
	Employees and Contractors of RaffleTix;
	Any other person directly engaged in managing the raffle or conducting the draw; or
	Any immediate family members of any of the above. Immediate family means a person's
	spouse (including de-facto spouse), parents, children, and any other family members residing at the same premises as the person.
	The following entities are not eligible to enter and are not eligible for any prizes:
	The Organisation conducting the raffle;
	the Organisation benefiting from the raffle.
Where will the competition be run?	Online at https://www.raffletix.com.au/aflgrandfinal2024
Entry instructions /	To enter the competition, entrants must complete the entry form at https://www.raffletix.com.au/aflgrandfinal2024 and qualify by purchasing a \$25 AUD raffle ticket.
Qualifying Purchase How many winners will	There will be one (1) winner in respect to this competition.
there be and how will they be chosen?	There will be 1 draw conducted at 3/2 Stadium Circuit Mulgrave VIC 3170 on Wednesday 25 September 2024 at 4:30pm AEST.
	The first valid entry drawn randomly from the entries received during the Competition Period will win a prize in accordance with the table in the 'What can I win?' section below.
	The Promoter may draw an additional reserve entry in a draw in case a winning entry/entrant is deemed invalid, or a prize is unclaimed (Reserve Entrants).
What can I win?	There is one (1) prize available. The prize is for the winner and one adult companion to attend the 2024 Toyota AFL Grand Final in Melbourne on Saturday 28 September 2024, valued at \$4,790, which includes: (a) Two (2) tickets to the 2024 Grand Final Brunch for you and your companion. (b) Two (2) tickets to the 2024 Toyota AFL Grand Final match for you and your companion.
	For the avoidance of doubt, travel and accommodation are not included.
	You and your companion must make your own way to and from the relevant match location, at your own cost (including any costs relating to mandatory quarantine/isolation that may be applicable in your state/territory or a state/territory where the match is hosted).

All prizes are subject to a pandemic, any travel/government restrictions/directives, border closures, health advice and the like. If the major prize cannot go ahead for the aforementioned reasons, the following may apply: If the match awarded as part of the major prize is moved to another state/territory than originally planned (e.g. the 2024 Toyota AFL Grand Final is moved outside of Victoria), the Promoter will use its best endeavours to honour the tickets for that match (within the restrictions insofar as is permitted), at their discretion. If you win and cannot take the prize due to travel/government restrictions, you may nominate a friend or family member (18+) to take the prize (and who can take the prize) on your behalf, pending approval from the Promoter. By accepting or participating in the major prize, your companions accept these Terms and Conditions. Total prize pool The total prize pool is valued at \$4,790 AUD. How many times can I You can enter multiple times and will receive one entry per Qualifying Purchase transaction. Each entry must enter? be submitted separately in accordance with these Terms and Conditions. How and when will the The one (1) winner will be notified by telephone and email within two hours of determination and will also winner be informed? have their name and state/territory of residence published at hawthornfc.com.au on 25 September 2024 for **Unclaimed prize** Due to the nature of the prize (2024 Grand Final Event on 28 September 2024) winners have until 4.30pm on Thursday, 26 September 2024 (you should give them at least 24 hrs to be reasonable) from the date they are notified in which to claim their prize. If the prize has not been accepted or claimed by the prize claim date above or if, after making all reasonable attempts, the Promoter can't contact a winner (or a winner does not contact the Promoter), the relevant entry will be discarded and the Promoter will re-award the relevant prize to Reserve Entrant and/or carry out an unclaimed prize draw at 5pm on 26 September 2024 at the same draw location to randomly distribute the prize. If the winner resides in QLD, the winner will have 12 months from the date they are notified in which to claim their prize. If the winner resides in QLD and the prize is not claimed by the 2.30pm on Thursday, 26 September 2024, the prize will be substituted for another prize of equal or higher value (at the Promoter's absolute discretion), subject to regulatory approval. If any prize remains un-won at the end of this competition, or if a prize winner cannot be found, that information will be published on hawthornfc.com.au on Friday 26 September 2024. Collection and use of If you are a winner, the Promoter may ask you/your companion to take part in some publicity, photography your personal and other promotional activity as the Promoter requires, without any compensation. You/your companion information consent to the Promoter using your names and images in any promotional or advertising activity. The Promoter collects personal information about you/your companion/s in order to conduct and manage the competition. If the personal information requested is not provided, you/they may not be able to participate. The Promoter may also use your personal information to help improve its goods and services. The Promoter may share your personal information with the Promoter's franchised dealers, related companies, agents, contractors or promotional partners. The Promoter and promotional partners may contact you with special offers and marketing via any medium including mail, telephone and commercial electronic messages (including email and SMS). By entering and providing personal information, you consent to the use of your personal information in this manner. Where the Promoter holds personal information about you that it has collected from different sources, Hawthorn Football Club may combine this personal information into a single record or collection of linked records. The Promoter's Privacy Policy (available at hawthornfc.com.au) states: (a) how you/your companion can seek access to the personal information the Promoter holds and seek the correction of such information; and (b) how you/your companion can complain about a breach of privacy and how the Promoter will deal with such a complaint. **AFL Authorised GF** AFL Authorised GF Promotion GFAFL24/146 Competition **Permit Numbers** Not required

- 1. These Terms and Conditions incorporate and must be read together with the details outlined in the table above. Information about prizes and how to enter forms part of these Terms and Conditions. By entering, you accept these Terms and Conditions.
- 2. Your entry must be received during the Competition Period and will be deemed to be received only when received by the Promoter. If you return a Qualifying Purchase your entry may be deemed invalid at the Promoter's discretion (unless the product

is defective). The Promoter is not liable for any problems with communications networks. You are responsible for your own costs associated with entering. If you enter using automatically generated entries or multiple phone numbers/email addresses/addresses/aliases, you may be disqualified.

- Prizes and all elements of prizes must be taken as and when offered or will be forfeited, and if forfeited, the Promoter will not be liable. Prizes are subject to any additional terms and conditions imposed by the relevant supplier or the Promoter, including, as relevant:
 - a. validity period/s;
 - b. booking and availability of events;
 - c. conditions of travel and conditions of entry into any event venues (including behaviour requirements, COVID safety requirements and applicable dress codes);
 - d. conditions of ticket validity and any restrictions on ticket on-sale or transfer; (and)
 - e. any additional fees (payable by you) relating to changes made by you/your companion to a travel/event prize after it has been booked.
- 4. If you win the major prize, your prize is subject to the following terms and conditions:
 - a. No portion of the major prize is redeemable for cash. The major prize is non-refundable or transferable.
- 5. You/your companion are responsible for all other unspecified costs related to a prize, including transport etc. Event tickets can only be used once and will be deemed invalid if copied. The Promoter does not control entry to any event location. Winners must keep their tickets safe and the Promoter will not replace lost or stolen tickets.
- 6. The Promoter is not responsible for any dispute between you and any person with whom you choose to, or choose not to, share a prize.
- 7. The Promoter accepts no responsibility if one or more of the events or activities awarded as part of a prize are abandoned, called off or postponed for any reason. In that case you/your companion forfeit your entitlement to that event/activity.
- 8. Any failure by you or your companion to comply with the conditions imposed by the prize supplier(s) may result in the prize being cancelled or withdrawn without liability for the Promoter or the prize supplier(s).
- 9. If you or your entry are deemed by the Promoter to breach these Terms and Conditions including if a prize is on a set date and you are unable to take the prize on the relevant date, your entry (or at the Promoter's discretion, all of your entries) may be discarded. The Promoter may, at any time, require you to produce documentation to establish to the Promoter's satisfaction the validity of your entries (including documentation establishing your identity, age, place of residence and place of employment). Failure by the Promoter to enforce any of its rights at any stage does not waive those rights.

10. You must not:

- a. tamper with the entry process (including but not limited to manipulating the system via bots, script use, or any other means to circumvent the entry process);
- b. engage in any conduct that may jeopardise the fair and proper conduct of the competition;
- c. act in a disruptive, annoying, threatening, abusive or harassing manner;
- d. do anything that may diminish the good name or reputation of the Promoter or any of its related entities or of the agencies or companies associated with this competition;
- e. breach any law; or
- f. behave in a way that is otherwise inappropriate.
- 11. You are responsible for your companion and the Promoter may disqualify all entries from, and prohibit further participation in this competition by, you or your companion if they breach these conditions, whether or not legally bound by them.
- 12. If you (or your companion, if applicable), in the opinion of the Promoter (and/or a medical professional, as relevant to the circumstances), are intoxicated, under the influence of alcohol or any other drug, behave aggressively or offensively, or behave in a manner which may diminish the good name or reputation of the Promoter or any of its related entities or the agencies or companies associated with this competition, is contrary to law or is otherwise inappropriate, the Promoter may cancel the prize or restrict you (and your companion/s) from participating in any elements of the prize, at its discretion.
- 13. The Promoter is not liable for entries, prize claims or correspondence that are misplaced, misdirected, delayed, lost, incomplete, illegible or incorrectly submitted.
- 14. If any dispute arises between you and the Promoter concerning the conduct of this competition or claiming a prize, the Promoter will take reasonable steps to consider your point of view, taking into account any facts or evidence you put forward, and to respond to it fairly within a reasonable time. In all other respects, the Promoter's decision in connection with all aspects of this competition is final.
- 15. Prizes cannot be transferred or exchanged nor redeemed for cash. Without limiting any other term of these Terms and Conditions, all prizes (and elements of prizes) must be taken as and when specified, or will be forfeited with no replacement. The

prize values are correct as at the date of preparing these Terms and Conditions and include any applicable GST. The Promoter is not responsible for any change in prize value. You agree that if a prize (or element of a prize) is unavailable for any reason the Promoter may provide another item of equal or higher value, subject to any necessary approval by the state/territory gaming authorities

- 16. By entering, you request that your full address not be published.
- 17. If this competition cannot run as planned for any reason beyond the Promoter's control, for example due to software, hardware or communications issues, unauthorised intervention, tampering, fraud or technical failure, government directives, pandemic, public health orders and the like, the Promoter may end, change, suspend or cancel the competition or disqualify affected entries/entrants, subject to any necessary approval by the state/territory gaming authorities.
- 18. The Promoter is not responsible for any tax implications arising from you winning a prize. You should seek independent financial advice. If for GST purposes this competition results in any supply being made for non-monetary consideration, you must follow the Australian Taxation Office's stated view that where the parties are at arm's length, goods and services exchanged are of equal GST inclusive market values.
- 19. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights under any statute including the Competition and Consumer Act 2010 (Cth).
- 20. Subject to the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable (including in negligence) for any loss (including indirect, special or consequential loss or loss of profits), expense, damage, personal injury (including allergies, skin conditions or other reactions, as relevant), illness or death suffered in connection with this competition or any prize, except for any liability which under statute cannot be excluded (in which case that liability is limited to the greatest extent allowed by law).
- 21. Without limiting the previous paragraph, the Promoter and the agencies and companies associated with this competition are not liable for any loss of, damage to or delay in delivery of prize/s, or for any damage that occurs to displayed prize/s (where relevant). Unless otherwise specified, prize/s will only be delivered to addresses in Australia.
- 22. This competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. You provide your information to the Promoter and not to any social media platform. You completely release any relevant social media platforms from any and all liability.