

# TERMS AND CONDITIONS – HOPE HORIZONS CAR RAFFLE 2025

## 1. Promoter

This raffle is conducted by Hope Horizons Inc, ABN 77 393 838 420

of 233 North Street, Wilsonton Heights, a registered not-for-profit incorporated association authorised to fundraise in Queensland.

## 2. Permit Details

This raffle is conducted under Category 3 Gaming Licence No. [Insert Licence Number], issued by the Queensland Office of Liquor and Gaming Regulation (OLGR).

## 3. Raffle Period

- **Opening Date:** 30/11/2025
- **Closing Date:** 16/05/2026 at 8pm AEST
- The Promoter reserves the right to change the closing date with OLGR approval.

## 4. Eligibility

- Open to Australian residents aged 18 years or older.
- Employees, Board members, and their immediate family members are eligible to enter.
- Ticket purchasers must provide their full name, address, and contact details for entry to be valid.

## 5. Tickets

- Ticket price: \$10.00 each or as per bundle offers on RaffleTix.
- A maximum of 15,000 tickets will be issued, numbered sequentially.
- Tickets are not transferable once issued.
- Ticket sales are limited to Australian residents unless otherwise approved by OLGR.

## 6. Prize

- **Major Prize:** Haval H6 Ultra Hybrid motor vehicle valued at \$40,190, including on-road costs.
- Prize includes 12 months registration / compulsory third-party insurance / comprehensive insurance until handover.
- Prize is not transferable or redeemable for cash.

- All prize values are in Australian dollars and correct at the time of printing.

## 7. Prize Draw

- The draw will take place on 16/05/2026 at Clifford Park Home of the Toowoomba Turf Club, Hursley Road Toowoomba, Queensland, Australia at 8pm AEST.
- The draw will be conducted using a manual barrel draw.
- The major prize will be drawn first, followed by any secondary prizes.
- The draw will be conducted in accordance with the Charitable and Non-Profit Gaming Act 1999 and the terms of the OLGR licence.

## 8. Winner Notification

- Winners will be notified by phone and email within two (2) business days of the draw.
- Results will be published on Hope Horizons Inc website, Hope Horizons Inc Social Media sites (Facebook and Instagram) and in The Chronicle on 18/05/2026.

## 9. Prize Collection

- The prize will be delivered to the winner within 1 month of the draw, unless otherwise agreed.
- The winner must provide proof of identity and eligibility before the prize is awarded.

## 10. Unclaimed Prize

- If the prize remains unclaimed after 36 months from the draw date, the prize will be disposed of according to OLGR requirements.

## 11. Privacy

- Personal information is collected for the purposes of conducting the raffle, notifying winners, and meeting legal obligations.

## 12. Responsible Gambling

- The Promoter supports responsible gambling. If you need help, contact Gambling Help Queensland on 1800 858 858 or visit <https://www.gamblinghelpqld.org.au>.

## 13. Refund Policy

- Hope Horizons Inc is committed to ensuring customer satisfaction with all tickets purchased in our raffle. Tickets in the current raffle may be returned and cancelled before the close of the Lottery for a full refund of the ticket price. All tickets not returned by the closing date will be valid for the Draw and therefore able to win a prize so cannot be refunded. Hope Horizons Inc may at its discretion and on a case-by-case basis, refund after the Lottery has been drawn.

## 14. General

- The Promoter's decision is final, and no correspondence will be entered into.
- The Promoter reserves the right to amend these Terms and Conditions with OLGR approval.

## 15. RaffleTix Terms and Conditions

By purchasing online through the "RaffleTix" platform located at [www.raffletix.com.au](http://www.raffletix.com.au) ("the Website") you ("the Ticket Buyer") agree to the following terms and conditions:

- Raffle ticket purchases utilising a credit or debit card are final, **non-refundable**, and not disputable. However, where there has been an unauthorised use of a buyer's credit card, and the unauthorised nature of that use can be proven, then the payment will be refunded. For ticket buyers residing in Western Australia (where tickets are available for sale in Western Australia), refunds will require the written approval of the Gaming and Wagering Commission of Western Australia.
- The Ticket Buyer must be at least 18 years of age to purchase a ticket in this raffle.
- Raffle ticket purchases external to Australia are NOT permitted.
- Raffle ticket numbers will be sent by email.
- RaffleTix makes no representations as to the compliance by our Clients with the laws applicable to the conduct of their raffle. The Ticket Buyer must establish to his or her own satisfaction the propriety or otherwise of the raffle by contacting the relevant Client Organisation directly. Any disputes about the raffle must be directed to the Client Organisation.