

# The Netball SA Community Lottery Terms and Conditions

## 1 Promoter

**The Netball SA Community Lottery** will be conducted by Netball South Australia (ABN 12 814 437 874) of 155 Railway Terrace, Mile End SA 5031. The promoter is a not-for-profit organisation.

## 2 Permit Numbers

Authorised under SA Permit: M14233

## 3 Relevant State(s)

South Australia

## 4 Raffle Period

The Promotion starts at 12pm on 09/06/2023 ACST.

The Promotion closes at 11:59am on 01/09/2023 ACST. No entries will be accepted after this time.

## 5 Raffle Website

The Raffle Website will be accessible from **netballsa.raffletix.com.au**.

## 6 Maximum Number of Tickets

49,983 tickets available for purchase.

The Raffle will close at end of the Promotion Period or when all tickets are sold.

## 7 Sales Agents

The Promoter will invite entities that are registered with Netball South Australia to act as Sales Agents in the Raffle (Sales Agents). The Sales Agents will receive a percentage of all ticket sales they generate over the course of the Raffle.

The process to become a Sales Agent will be the same for all relevant entities, small or large. At least one person will act as the representative of the Sales Agent for the purposes of the Raffle (Sales Agent's Representative).

All Sales Agents will be pre-registered. To participate in the Raffle as a Sales Agent, the Sales Agent must activate its registration. A Sales Agent can activate its registration at any time during the Promotion Period. The process for participating as a Sales Agent may be summarised as follows:

1. The Promoter will pre-register all Sales Agents.
2. The Promoter will contact the Sales Agent via email to invite the Sales Agent's Representative to activate the Sales Agent's participation in the Raffle.
3. The Sales Agent's Representative will be responsible for the inclusion of organisational details including contact number and address, as well as the creation of the login that becomes associated with that Sales Agent's record and therefore the ability to manage the record and have full viewership to generated sales. The Sales Agent's Representative will also be responsible for entering the Sales Agent's banking details (including Account Name, Account Number and BSB). RaffleTix will review the application and approve the Sales Agent if all the fields are entered correctly.
4. The RaffleTix platform will activate and generate a personalised Raffle website for the Sales Agent, which will be accessible from the unique URL assigned to each Sales Agent.
5. The Sales Agent can commence selling immediately via cash, debit or credit card transactions.
6. The Sales Agent's Representative can invite other Sales Agent users to have administrative access to the administrative dashboard.
7. The Sales Agent's Representative can invite other Sales Agent users to become authorised 'Sellers' on behalf of the Sales Agent.
8. The Sales Agent's Representative will be personally responsible for ensuring proceeds from all cash sales are deposited into the Raffle Trust Account as directed by the Promoter. Failure to meet cash deposit requirements as directed by the Promoter will void any applicable Raffle tickets.

## 8 Transaction Types

Tickets may be purchased directly via online credit/debit card or in-person through a Sales Agent via credit/debit card or cash transactions.

### 8.1 Direct Online Card Transactions

The purchaser must visit the Raffle Website and complete all required fields to complete a transaction.

For online card transactions, the platform uses the Stripe payment processing service to process the card transactions in a PCI DSS-compliant manner.

The Stripe payment processing service accepts Visa, Mastercard, and American Express.

The Raffle ticket purchase confirmation will be delivered to the purchaser via email.

### 8.2 In-Person Card and Cash Transactions

The Raffle Website automatically creates a web-based, mobile friendly sales application, which allows an authenticated and authorised Sales Agent user to conduct in-person transactions.

Eligible entrants can purchase tickets from authorised representatives from each participating Sales Agent. Under this scenario, an authorised representative from the Sales Agent will log in to the Raffle Website and enter the entrant's transaction details via the mobile sales page on the Raffle Website. The Sales Agent can track the representative who logged in and authorised payment or collected cash.

The Raffle ticket purchase confirmation will be delivered to the purchaser via SMS (and email, if email is provided).

## 9 Anonymous Pool

In the event that the purchaser selects not to purchase directly from a Sales Agent's specific Raffle Website, the funds raised will be collected in a separate pool that will be reconciled and remitted to the Promoter at the end of the Promotion Period. Clubs that have buyers purchase directly from their Raffle page will collect 100% of proceeds from the sale, less any Stripe fees (if any).

## 10 Maximum Number of Entries

No maximum applies. Participants may purchase as many tickets as they like while the Raffle remains open and tickets are available.

## 11 Entry Restrictions

Entry is open to residents of South Australia, aged 18 years or older at the commencement of the Raffle.

Directors, management, employees, contactors (or members of their immediate family) of the Promoter or the Promoter's related entities or any of the Promoter's agents, including RaffleTix, directly involved in the organisation of the Raffle (as determined by the Promoter) are not eligible to enter.

## 12 Verification Requirements

If requested by the Promoter, Participants must produce proof of age and residency prior to being awarded a Prize.

## 13 Draw Details

Draw will take place at 12pm (ACST) 01/09/23 at Netball South Australia (ABN 12 814 437 874) at 155 Railway Terrace, Mile End South SA 5031

A digital random draw will take place in accordance with State Government regulations. The draw will be conducted by Netball South Australia, the Promoter of the raffle.

Draw method: An electronic draw will be conducted. First prize will be drawn first followed by all other prizes in descending order.

## 14 Prize Details

Prize values are accurate as at the commencement date for the Raffle. All costs, fees, charges or expenses associated with the Prize(s), which are not specified, are the responsibility of the Winner(s).

Prizes are not transferable, exchangeable or redeemable for cash. If for any reason a prize is not available, the Promoter will substitute it for another prize of equal or higher value (at the Promoter's absolute discretion), subject to regulatory approval.

## 15 Total Prize Pool

Up to \$49,983.00 (incl. GST)

## 16 Notification and Publication of Winners

Winners will first be notified by telephone and email within 2 business days of being drawn. Prize winners' names will be published on the RaffleTix Website and the Netball SA website on 01/09/2023. In the event an unclaimed prize draw is held, the winners will be notified via telephone and email, within 2 business days of the redraw, on 30<sup>th</sup> November 2023; these names will be published on the Netball SA and RaffleTix websites on 30<sup>th</sup> November 2023.

## 17 Prize Claim Date

Winners have 3 months to claim their Prize. If the winner does not claim their prize within the prize claim period, a redraw will be held in the same manner as the original draw on 30<sup>th</sup> November 2023, at 155 Railway Terrace, Mile End SA 5031. If the re-draw winner does not claim their prize within 1 month from the date they are notified in which to claim their prize, the Promoter reserves the right (subject to regulatory approval if required) to sell that prize.

Winners must email [kristin.bowen@netballsa.asn.au](mailto:kristin.bowen@netballsa.asn.au) to claim their Prize.

If you are a Winner, you are responsible for your use of the Prize, including complying with all relevant laws and any applicable terms and conditions of use.

## 18 Unclaimed Prize Arrangements

If a Prize is not claimed by the Prize Claim Date or is deemed invalid in accordance with the Entry Restrictions, the Promoter reserves the right (subject to regulatory approval, if required) to sell that prize. Proceeds from such sale will be paid to the Promoter to be used for not-for-profit purposes.

## 19 Additional Terms – Privacy

In addition to the privacy terms set out in the Conditions of Entry, the entrant can advise the Promoter at any time if they no longer wish to receive this information, by contacting the Promoter's Privacy Officer at 155 Railway Terrace Mile End South SA 5031 or sending an email to [reception@netballsa.asn.au](mailto:reception@netballsa.asn.au). The Promoter may continue to provide the entrant with this information for an indefinite period unless and until advised otherwise by the entrant.

The lottery promotor's privacy policy can be viewed at [www.sa.netball.com.au](http://www.sa.netball.com.au). By entering the lottery, you are consenting to their privacy policies. If for any reason any aspect of this Lottery is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Lottery Promoter, the Lottery Promoter may in its sole discretion cancel, terminate, modify or suspend the Lottery Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.