

52 Weeks of Dining with *Altru*

Terms and Conditions

1 Raffle Name

52 Week of Dining with Altru

2 Promoter

52 Week of Dining with Altru will be conducted by Altru Charity Pty Ltd ABN:15657054861 of Bridgeman Downs, Brisbane, Queensland. The benefiting organisation is Altru Charity, a not-for-profit organisation.

3 Relevant State(s)

Permitted

Entry is open to residents of the following State(s) aged 18 years or older at the commencement of the Raffle:

- Queensland (QLD)

Not Permitted

Residents of the following States are **NOT PERMITTED** to purchase tickets in the raffle and are not eligible for any prizes:

- Australian Capital Territory (ACT)
- New South Wales (NSW)
- Northern Territory (NT)
- South Australia (SA)
- Tasmania (TAS)
- Victoria (VIC)
- Western Australia (WA)

4 Raffle Period

The Promotion starts at 9am AEST on 8th August, 2024.

The Promotion closes at 9am AEST on 8th October, 2024. No entries will be accepted after this time.

5 Raffle Website

The Raffle Website will be accessible from: <https://www.raffletix.com.au/52weeks2024>

6 Maximum Number of Entries

No maximum applies. Participants may purchase as many tickets as they like while the Raffle remains open, and tickets are available.

7 Entry Restrictions

Entry is open to residents of the **Relevant State(s)** aged 18 years or older at the commencement of the Raffle.

The following people are not eligible to enter and are not eligible for any prizes:

- Members of the Management Committee from the Organisation conducting the raffle or benefitting from the raffle;
- Employees and Contractors of RaffleTix;
- Any other person directly engaged in managing the raffle or conducting the draw; or
- Any immediate family members of any of the above. Immediate family means a person's spouse (including de-facto spouse), parents, children, and any other family members residing at the same premises as the person.

The following entities are not eligible to enter and are not eligible for any prizes:

- The Organisation conducting the raffle;
- the Organisation benefitting from the raffle.

8 Verification Requirements

If requested by the Promoter, a person drawn as the winner of a prize must produce proof of age and residency prior to being awarded a prize. If they do not do this promptly to the reasonable satisfaction of the Promoter, the Promoter may redraw the prize subject to the relevant regulatory approvals, in which case that person forfeits any right to claim the prize.

9 Draw Details

Draw will take place at 10:00 am AEST on 8th October, 2024 at 10 Pidgeon Close, West End, Brisbane.

The draw will take place in accordance with State Government regulations. The draw will be conducted by the Promoter.

Draw method: An electronic draw will be conducted. First prize will be drawn first followed by all other prizes in descending order.

10 Prize Details

Prize Number	Prize Title	Prize Value (\$)
1	52 dining experiences across various QLD venues	\$11,450.00
2	JW Marriott Gold Coast Resort & Spa accommodation & dining experience	\$1,254.00
	TOTAL	\$12,704

Prize values are accurate as at the commencement date for the Raffle. All costs, fees, charges, or expenses associated with the Prize(s), which are not specified, are the responsibility of the Winner(s).

Prizes are not transferable, exchangeable, or redeemable for cash. If for any reason a prize is not available, the Promoter will substitute it for another prize of equal or higher value (at the Promoter's absolute discretion), subject to regulatory approval.

11 Total Prize Pool

The Total Prize Pool value is: \$12,704

12 Notification and Publication of Winners

Winners will be notified by telephone and in writing within 3 business days of being drawn, 14 October, 2024. Prize Winners' names will be published on the Raffle Website and the Altru Instagram.

13 Prize Claim Date

Winners must claim their prizes by contacting the Promoter. Each prize consists of a voucher from various venues, and each voucher has its own specific expiry date, which will be communicated to the winner upon notification. It is the responsibility of the winner to adhere to the expiry date of each voucher.

General Claim Period:

If the raffle is open in QLD, winners will have thirty-six (36) months from the date they are notified to claim their prize.

Voucher Expiry:

Each voucher has its own expiry date, which will be provided to the winner upon notification.

Winners are responsible for the use of the voucher, including compliance with all relevant laws and any applicable terms and conditions of use.

14 Unclaimed Prize Arrangements

If a Prize is not claimed by the Prize Claim Date or is deemed invalid in accordance with the Entry Restrictions, the Promoter reserves the right (subject to regulatory approval, if required) to sell that prize. Proceeds from such sale will be paid to the Promoter to be used for not-for-profit purposes.

15 Dispute Resolution

In the event of a Dispute, the raffle Promoter will attempt to resolve the dispute directly with the Complainant. If a satisfactory outcome between the parties is unable to be achieved, the Promoter will liaise directly with the relevant State and Territory Authorities.

16 Additional Terms – Privacy

The Promoter and its authorised marketing partners reserve the right to send marketing communications to any entrant that opts-in to receive communications from the Promoter and its authorised marketing partners. The entrant can advise the Promoter at any time if they no longer wish to receive this information, by contacting the Promoter's Privacy Officer at altru@wearealtru.com. The Promoter and its authorised marketing partners may continue to send communications to the entrant for an indefinite period unless and until advised otherwise by the entrant.