

Alliance Française Melbourne French'tastic Xmas Raffle 2023

Raffle Competition

Terms and Conditions

The Promoter of the Alliance Française French'tastic Christmas Raffle 2023 is The Association of the Alliance Française of Victoria trading as Alliance Française de Melbourne ABN **91 005 140 385** (the "Promoter").

Name of competition:

Alliance Française French'tastic Xmas Raffle 2023

Start Date:

12:00noon AEST, Monday 16 October 2023

End Date:

11:59pm AEST, Monday 4 December 2023

Draw Date:

By 6:00pm AEST, Tuesday 5 December 2023

How to enter

To be eligible to win, participants must purchase a raffle ticket (one for \$10, two for \$20, three for \$25, five for \$40, ten for \$75) to be eligible to go into the draw for prizes.

Raffle tickets can be purchased online via <https://www.afmelbourne.com.au/events-live-french/af-xmas-market-at-spring-place/> or in person at the following locations:

Alliance Française de Melbourne, CBD Campus

Level 13, 55 Swanston St, Melbourne VIC 3000

Alliance Française de Melbourne Cultural Pop Up

Shop 7 Madame Brussels Lane, 50 Lonsdale St, Melbourne VIC 3000

Raffle tickets are available to purchase online from 12:00noon AEST on 16/10/2023 until 11:59pm AEST on 04/12/2023.

Employees of Alliance Française de Melbourne, sponsors' employees, participating retailers and agencies associated with this competition and their immediate family are not permitted to participate.

This competition is only open to residents of the state of Victoria, Australia and only open to persons over the age of 18.

Prize Draw

The prize draw will allow each ticket in the draw a random and equal chance of being drawn.

The first ticket drawn must win first prize.

A ticket which has been drawn is not eligible to be drawn again.

The draw will take place at the Alliance Francaise de Melbourne offices at Hub Collins St, 3/162 Collins St, Melbourne VIC 3000 before 6:00pm AEST on Tuesday 05/12/2023.

Winners will be announced by the Alliance Française de Melbourne by 6:00pm AEST on Tuesday 5 December.

All winners will be notified by phone and/or email (as provided).

A full list of winners will be published on the Alliance Française de Melbourne website (www.afmelbourne.com.au) and on the business' social media platforms, Facebook and Instagram.

Winners will be identified by their full names only and no other details will be made public.

Prizes must be delivered to or collected by winners within 28 days after the draw, being 02/01/2024.

In the case of a winner not redeeming the prize at the time of the draw, prizes will be available for collection from Alliance Française Melbourne's office located at Hub Collins St, 3/162 Collins St Melbourne, VIC 3000 (unless otherwise specified in the Terms and Conditions below) from Wednesday 06/12/2023 for a total of 28 days.

In the event that a winner initially selected is not able to be contacted, Alliance Francaise de Melbourne will revert to the Victorian Gaming and Casino Control Commission (VGCCC) for advice.

Prizes will be finalised and determined at the Promoter's sole discretion and are subject to the "sponsors" terms and conditions, as included in Prize Details below.

Competition Conditions

Raffle ticket holders must be residents of the state of Victoria, Australia.

Persons under 18 years of age are not eligible to participate in the raffle.

Holders of raffle tickets give permission to the Promoter to use the raffle ticket holder's name, likeness, image and/or voice in the event they are a winner (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of promoting this competition (including any outcome), and promoting any products manufactured, distributed and/or supplied by the Promoter.

The Promoter collects personal information to conduct the raffle and may, for this purpose, disclose such information to third parties, including, but not limited to, prize suppliers. Entry is conditional on providing this information. The Promoter may, for an indefinite period unless otherwise advised, use the information for promotional, marketing and publicity purposes including sending electronic messages or telephoning the raffle ticket holder. Raffle ticket holders should direct any request to access, update or correct information to the Promoter.

If the winner does not wish to claim any part of the prize at the time stipulated by the Promoter, then that element of the prize will be forfeited by the winner. Cash will not be awarded in lieu of that prize or element of the prize.

Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the raffle, including, but not limited to, where arising out of the following:

- any technical difficulties or equipment malfunction (whether or not under the Promoter's control),
- any theft, unauthorised access or third-party interference,
- any entry or prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter,
- any variation in prize value to that stated in these Terms and Conditions,
- any tax liability incurred by a winner or raffle ticket holder, or
- use of a prize.

If for any reason this promotion is not capable of running as planned due to any reason, including unauthorised intervention, fraud, or any other causes beyond the control of the Promoter, which corrupt or affect the administration security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right (subject to any applicable law) in its sole discretion:

- to disqualify any raffle ticket holder,
- to modify, suspend, terminate or cancel the promotion, as appropriate. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, power failures, tempest, natural disasters, acts of God, civil unrest, strikes; the Promoter may in its absolute discretion cancel the promotion and recommence it from the start on the same conditions subject to state legislation.

Prizes are not transferable, exchangeable or redeemable for other prizes or for cash. If any prize (or any part of any prize) is unavailable for any reason, the Promoter may, in its sole discretion, reserve the right to substitute the prize (or part of the prize) with a prize of the equal value and/or specification, subject to Victorian state legislation.

The Promoter reserves the right to conduct a redraw in the event that an entrant, claiming to be a winner or qualifier, is unable to satisfy the terms or has breached the terms.

The Promoter has no responsibility to accept late, lost or misdirected entries.

Prize-winners acknowledge that tax implications may arise from their prize winnings and they should seek independent financial advice prior to acceptance of that prize.

Nothing in the terms limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Competition and Consumer Act 2010 (Commonwealth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the State and Territories of Australia.

Disqualifying entrants

If entrants are found to be cheating to win the competition by having an unfair advantage or if they act in a way that infringes a third party's intellectual property (IP), they will be disqualified from taking part in the prize draw.

Privacy Policy

By purchasing a raffle ticket, you consent to subscribe to the Alliance Française de Melbourne e-newsletter, *La Minute*.

The Promoter may transfer collected information to its partners. You acknowledge that such transfer may occur, and that its partners may continue to use your Personal Information. In such instances, your Personal Information is governed by its partners' respective privacy policies.

The Promoter collects your personal information to assist it in providing the goods or services you have requested, to process your competition entries, and to improve our products and services. The Promoter may be in touch by email to let you know about goods, services, or promotions which may be of interest to you. The Promoter may also share your information with other persons or entities that assist us in providing our services, running competitions or with other companies who provide prizes for competitions or reader offers.

By purchasing a raffle ticket, the participant accepts these Terms and Conditions. The participant's entry to the draw will be deemed void where he or she does not comply with any of these Terms and Conditions.

APPENDIX

Prize details

1st Prize:

Two return economy class tickets with Air Calin from Melbourne to Noumea plus three nights' accommodation (incl. breakfast) in a garden view room at Le Méridien Nouméa
Value \$3,700

TERMS AND CONDITIONS

- *Travel (including Aircalin codeshare flights on SB flight number) is on a firm space basis, though subject at all times to availability at time of request. Aircalin reserves the right to offer an alternative date of travel when the preferred choice is not available.*
- *Please note departures in peak travel periods may not be available, e.g. Easter, Christmas, School Holidays and Special Events.*
- *Travel must be completed by 31 October 2024.*
- *Travel period cannot be extended beyond the expiry date.*
- *Winner and companion must travel together on the same flights.*
- *Tickets are not transferable, redeemable for cash and are non-endorsable.*
- *Onboard Dress Code: Smart Casual - Denim jeans, rubber thongs and bare midriff tops are not acceptable.*
- *Aircalin highly recommends you take out travel insurance due to unforeseen circumstances that may arise.*
- *Taxes and surcharges are paid by NCT (New Caledonia Tourism).*
- *Prize winners are responsible for any domestic connections (if required)*

Please note: Prior to ticketing:

- *The original copy of the voucher letter must be forwarded to Aircalin as proof of your win.*
- *Copies of travellers' passports will also be required.*

2nd Prize:

A magnifique stay and dine experience at Sofitel Melbourne on Collins. Two nights' accommodation in a Superior Room with unlimited panoramic sweeping views overlooking the Yarra River, Southbank all the way to Port Philip Bay. Indulge in our delectable High Tea up in the sky at No35 Restaurant
Value \$1,190

TERMS AND CONDITIONS

- *Offer expires 28 February 2024.*
- *Accommodation is strictly for a maximum of two guests.*
- *Blackout dates apply over Australian Open (14-29 January 2024).*
- *High Tea - Subject to availability. Sofitel Melbourne on Collins reserves the right to nominate a date if requested date is unavailable.*
- *Excludes Christmas-themed high tea.*

3rd Prize:

A Blue Illusion wardrobe + personal styling session
Value \$1,000

TERMS AND CONDITIONS

A \$1,000 Blue Illusion gift card will be issued and is valid for a 3-year period.

The gift card and styling session can be used at any Blue Illusion Boutique and online at www.blueillusion.com

4th Prize:

A delicious hamper of French gourmet products from The French Provider

Value \$700

TERMS AND CONDITIONS

Hamper must be collected in one of the following ways:

- *In-store (448 Hampton St, Hampton) by 4pm AEST Friday 15 December 2023.*
- *From Alliance Francaise Melbourne CBD Campus, Level 13, 55 Swanston St, Melbourne by Thursday 14 December 5pm AEST.*
- *Free delivery provided to Melbourne metro area before 4pm AEST on Thursday 14 December 2023.*

If the winner is unable to claim their prize using one of the above options, delivery fees will be at the winner's expense.

5th Prize:

"Opulence Treatment" beauty package at The One Skin and Wellness Includes: La Fervance in-salon treatment; Laser Genesis for rejuvenation; Personalised Serum Infusion; LED Light Therapy; 50ml La Fervance Eclat Extraordinaire beauty balm Value \$675

TERMS AND CONDITIONS

- *Prize to be collected and taken up at The One Skin and Wellness, 1 Claremont Avenue, Malvern VIC 3144.*
- *Valid until 30 June 2024.*

6th Prize:

Spirits of France - Christian Drouin Calvados Vintage 2000 & Carafe of Darroze 30 years Grand Bas Armagnac Les Grands Assemblages Value \$621

TERMS AND CONDITIONS

- *Prize is strictly unavailable to persons under 18 years of age.*

7th Prize:

Alliance Française Melbourne - a single French language course in 2024 Value \$600

TERMS AND CONDITIONS

- *Prize must be taken up in person in Melbourne or online from a remote location.*
- *A voucher will be provided for the prize and the winner can redeem their prize by contacting Customer Service at Alliance Francaise Melbourne via phone on (03) 9525 3463 or email on customerservice@afmelbourne.com.au*

8th Prize:

France Soir dinner voucher

Value \$500

TERMS AND CONDITIONS

- *France Soir will send the dinner voucher direct to the winner.*
- *The voucher is valid for three years from date of issue.*
- *The voucher cannot be redeemed for cash or to purchase another voucher/s.*

9th Prize:

Decathlon Rockrider ST 100 Sport Trail Bike 27.5"

Value \$399

TERMS AND CONDITIONS

- *Bicycle to be collected from inner Melbourne address (to be provided by Alliance Française de Melbourne) at winner's expense and by mutual arrangement.*
- *If bicycle is incorrect size, it may be exchanged instore at Decathlon Knoxfield only.*

10th Prize:

Le Cordon Bleu Melbourne - Three-course dinner for two at on-campus restaurant Cilantro. Includes champagne on arrival and paired wines with each course PLUS a selection of Le Cordon Bleu branded cookery merchandise. Value \$300

TERMS AND CONDITIONS

- *Prize to be used on 15 February 2024.*

11th Prize:

Franck Provost Paris Hairdressing Salon – voucher for services and treatments Value \$300

TERMS AND CONDITIONS

- *Voucher valid until 3 December 2024.*