

# Veteran Support Force Ltd, Veteran Games 2024 Raffle Terms and Conditions

## 1 Raffle Name

Veteran Games 2024 Raffle

## 2 Promoter

The Veteran Games 2024 Raffle will be conducted by Veteran Support Force Ltd, ABN 79 651 240 989 of 32 Ross Street, Suite 3217, Newstead, QLD 4006. The benefiting organisation is Veteran Support Force Ltd, a not-for-profit organisation.

## 3 Permit Numbers

Authorised under:

- New South Wales (NSW) Permit: GOCAU/2550

## 4 Relevant State(s)

### Permitted

Entry is open to residents of the following State aged 18 years or older at the commencement of the Raffle:

- New South Wales (NSW)
- Queensland (QLD) – Limited to raising a maximum revenue of \$50k in QLD

### Not Permitted

Residents of the following States are **NOT PERMITTED** to purchase tickets in the raffle and are not eligible for any prizes:

- Australian Capital Territory (ACT)
- Northern Territory (NT)
- South Australia (SA)
- Tasmania (TAS)
- Victoria (VIC)

- Western Australia (WA)

## 5 Raffle Period

The Promotion starts at 8am AEST 02 April 2024

The Promotion closes at 3pm AEST on 18 August 2024. No entries will be accepted after this time.

## 6 Raffle Website

The Raffle Website will be accessible from: <https://www.raffletix.com.au/veterangamesraffle2024>

## 7 Maximum Number of Tickets

A maximum of 5,100 tickets are available for purchase at \$50 each.

The Raffle will close at the end of the Promotion Period or when all tickets are sold, whichever comes first.

## 8 Maximum Number of Entries

No maximum applies. Participants may purchase as many tickets as they like while the Raffle remains open, and tickets are available.

## 9 Entry Restrictions

Entry is open to residents of the **Relevant State(s)** aged 18 years or older at the commencement of the Raffle.

The following people are not eligible to enter and are not eligible for any prizes:

- Members of the Management Committee from the Organisation conducting the raffle or benefitting from the raffle;
- Employees and Contractors of RaffleTix;
- Any other person directly engaged in managing the raffle or conducting the draw; or
- Any immediate family members of any of the above. Immediate family means a person's spouse (including de-facto spouse), parents, children, and any other family members residing at the same premises as the person.

The following entities are not eligible to enter and are not eligible for any prizes:

- The Organisation conducting the raffle;
- the Organisation benefiting from the raffle.

## 10 Verification Requirements

If requested by the Promoter, a person drawn as the winner of a prize must produce proof of age and residency prior to being awarded a prize. If they do not do this promptly to the reasonable

satisfaction of the Promoter, the Promoter may redraw the prize subject to the relevant regulatory approvals, in which case that person forfeits any right to claim the prize.

## 11 Draw Details

Draw will take place at 4pm AEST on 18 August 2024 at Veteran Games Event – 2201 Nerang Murwillumbah Road, Numinbah Valley QLD 4211.

The draw will take place in accordance with State Government regulations. The draw will be conducted by the Promoter.

Draw method: An electronic draw will be conducted. First prize will be drawn first followed by all other prizes in descending order.

## 12 Prize Details

Prize Number	Prize Title	Prize Value (\$)
1	2024 BYD ATTO 3 EXTENDED	\$51,011
	<b>TOTAL</b>	\$51,011

Prize values are accurate as at the commencement date for the Raffle. All costs, fees, charges, or expenses associated with the Prize, which are not specified, are the responsibility of the Winner.

Prizes are not transferable, exchangeable, or redeemable for cash. If for any reason a prize is not available, the Promoter will substitute it for another prize of equal or higher value (at the Promoter's absolute discretion), subject to regulatory approval.

## 13 Total Prize Pool

The Total Prize Pool value is: \$51,011

## 14 Notification and Publication of Winners

Winners will be notified by telephone and by email or in writing within 3 business days of being drawn. Prize Winners' names will be published on the Raffle Website and the Veteran Games Facebook pages.

## 15 Prize Claim Date

Winners have thirty-six (36) months from the date they are notified in which to claim their prize.

If the redraw winner does not claim their Prize within 36 months from the date, they are notified in which to claim their prize, the Promoter reserves the right (subject to regulatory approval, if required) to conduct a redraw from the sold tickets or sell that prize.

Winners are to contact the **Promoter** to claim their prize.

If you are a Winner, you are responsible for your use of the Prize, including complying with all relevant laws and any applicable terms and conditions of use.

## 16 Unclaimed Prize Arrangements

If a Prize is not claimed by the Prize Claim Date or is deemed invalid in accordance with the Entry Restrictions, the Promoter reserves the right (subject to regulatory approval, if required) to conduct a redraw from the sold tickets or to sell that prize. Proceeds from such sale will be paid to the Promoter to be used for not-for-profit purposes.

## 17 Dispute Resolution

In the event of a Dispute, the raffle Promoter will attempt to resolve the dispute directly with the Complainant. If a satisfactory outcome between the parties is unable to be achieved, the Promoter will liaise directly with the relevant State and Territory Authorities.

## 18 Additional Terms – Privacy

The Promoter and its authorised marketing partners reserve the right to send marketing communications to any entrant that opts-in to receive communications from the Promoter and its authorised marketing partners. The entrant can advise the Promoter at any time if they no longer wish to receive this information, by contacting the Promoter's Privacy Officer at [Hello@VSF.org.au](mailto:Hello@VSF.org.au). The Promoter and its authorised marketing partners may continue to send communications to the entrant for an indefinite period unless and until advised otherwise by the entrant.