

# 2024 Strong and Bold Foundation Major Raffle Raffle Terms and Conditions

Swinburne Centre, Punt Road Oval PO Box 48, Richmond VIC 3121

03 9426 4400 info@richmondfc.com.au

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# 1 Raffle Name

2024 Strong and Bold Foundation Major Raffle (Raffle).

# 2 Promoter

The Raffle will be conducted and promoted by Richmond Football Club (ABN 25 679 793 340) of Swinburne Centre, Punt Rd, Richmond VIC 3121 (**Club**). The Club is a not-for-profit organisation and will be the recipient of the proceeds from the Raffle.

RaffleTix Holdings Pty Ltd (ABN 24 623 531 340) of Level 2, 40 Edward Street, Brisbane QLD 4000 (**RaffleTix**) will provide the digital raffle software platform and the electronic raffle tickets.

### 3 Terms & Conditions

Entry into the Raffle constitutes acknowledgement and acceptance of these terms and conditions (**Terms & Conditions**) by entrants (**Participants**). Information on how to enter, advertising material and prize information published by the Club form part of these Terms & Conditions.

## 4 Permit Numbers

Authorised under:

- VIC Permit: 10259/24
- NSW Permit: GOCAU/2572

#### 5 Eligibility

To be eligible for entry, Participants must be:

- (a) residents of New South Wales (NSW), Tasmania (TAS) or Victoria (VIC) (Applicable States); and
- (b) 18 years or older at the time of entry.

The following people are not eligible to enter the Raffle:

- (a) residents of Australian Capital Territory (ACT), Western Australia (WA), Queensland (QLD), South Australia (SA) and Northern Territory (NT):
- (b) residents of any overseas countries;
- (c) directors, officers and employees of the Club and their immediate family members; and
- (d) directors, officers, employees and contractors of RaffleTix and their immediate family members.

For the purpose of this clause, "**immediate family member**" means any of the following: a spouse, defacto partner, child (whether natural or by adoption), parent, sibling or grandparent.

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# 6 Raffle Period

The Raffle starts at 9:00am AEST on 8 July 2024 (**Commencement Date**) and closes at 11:59pm AEDT on 25 October 2024 (**Raffle Period**).

No entries will be accepted after the end of the Raffle Period.

# 7 Entry Process

The raffle tickets are offered for sale as printed tickets and electronic tickets as follows:

- (a) The Club will issue one book of twenty (20) printed raffle tickets to its eligible members for purchase. To purchase one or more printed tickets, Participants must:
  - (i) complete the contact details section of the ticket stub by providing full name, address, phone and email;
  - (ii) complete the payment details in the payment information section of the booklet with credit card details or by providing a cheque made out to "Richmond Football Club"; and
  - (iii) return the raffle book (containing sold and unsold tickets) and completed payment details or cheque to:

Richmond Football Club PO Box 48 Richmond, VIC 3121

(b) For the purchase of electronic raffle tickets, access to entry into the Raffle and all payment and other details associated with the Raffle will be accessible from <u>https://www.raffletix.com.au/sbfoundationraffle2024</u> (Raffle Website).

It is the Participant's responsibility to notify the Club if their contact details change during the Raffle Period.

# 8 Maximum number of tickets

All ticket entries that have been paid for will be entered into the draw. Any entries (i.e. tickets, ticket stubs or physical or online forms) that are incomplete, indecipherable, offensive, mutilated or tampered with in any way will be void and unable to enter the draw.

A maximum number of 700,000 raffle tickets (i.e. 130,000 electronic tickets and 570,000 printed tickets) will be offered for sale during the Raffle Period.

The prices are:

- (a) Price per ticket: \$10.00
- (b) Price per set of 20 tickets: \$150.00
- (c) Price per set of 30 tickets: \$200.00

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(d) Price per set of 50 tickets: \$250.00

#### 9 Maximum Number of Entries

There is no maximum number of entries for each Participant. Participants may purchase as many raffle tickets as they like during the Raffle Period in accordance with the process in clause 7.

#### 10 Prize Details

There are nine (9) prizes in total (**Prizes**). A complete list of prizes and their individual values along with information on, and any additional terms and conditions specifically applicable to, each Prize is contained in the Schedule (**Prize Details**).

Prize values are accurate as at the Commencement Date. The total maximum value of the Prize pool is AUD\$77,141.91 (inc GST).

Prizes are not transferable, exchangeable, or redeemable for cash. If for any reason a prize is not available, the Club will substitute it for another prize of equal or higher value (at the Club's absolute discretion), subject to regulatory approval.

#### 11 Draw Details

The draw will be conducted by the Promoter at 2:00pm AEDT on 31 October 2024 (**Draw Date**) at:

Richmond Football Club Swinburne Centre, Punt Road Richmond VIC 3121

The draw will be conducted by drawing raffle tickets at random from a barrel.

The draw will take place in accordance with the applicable laws and regulations of the Applicable States.

The first Prize will be allocated to the first raffle ticket drawn first followed by all other Prizes and drawn raffle tickets in descending order (**Prize Winners**).

#### **12** Notification and Publication of Winners

Prize Winners will be notified by telephone and in writing within five (5) business days of the Draw Date.

Prize Winners' names will be published on the RaffleTix Website and the Club's website (<u>www.richmondfc.com.au</u>) within five (5) business days of the Draw Date.

#### 13 Prize Claim Date

Prize Winners have twelve (12) months from the date they are notified in which to claim their Prize (**Prize Claim Date**).

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Prize Winners must contact the Club to claim their Prize.

# 14 Unclaimed Prize Arrangements

Despite every reasonable effort taken by the Club to contact the Prize Winner, if a Prize remains unclaimed by the Prize Claim Date or is deemed invalid in accordance with these Terms & Conditions:

- (a) the Prize will be forfeited by that Prize Winner; and
- (b) the Club reserves the right (subject to regulatory approval, if required) to sell that Prize. Proceeds from such sale will be paid to the Club to be used for not-for-profit purposes.

# 15 Prize conditions and additional costs

In addition to any specific conditions listed in the Prize Details, Prize Winners are responsible for:

- (a) the use of the Prize, including complying with:
  - (i) all relevant laws and regulations ; and
  - (ii) any applicable terms and conditions of use that are specified by any manufacturer or supplier of the Prize;
- (b) all ancillary costs, fees, charges or expenses associated with the Prizes or using the Prizes such as flights, transfers, accommodation to and from any venues and insurance) unless expressly specified in the Prize Details in clause 10); and
- (c) any tax implications which may arise from their Prize winnings . Prize Winners should seek independent financial advice prior to the acceptance of their Prize. The Club takes no responsibility for any tax implications.

The Club will not be liable for any ticket, voucher or pass that has been lost, stolen, forged, damaged or tampered with in any way.

#### **16** Verification Requirements

The Club reserves the right, at any time, to verify the validity of entries. The Club may request that Participants provide evidence to verify their identity, age and place of residence. The Participants must comply with such request.

If a Participant fails to provide such evidence promptly and to the reasonable satisfaction of the Club, the Club may disqualify the Participant, and in the case of any Prize Winner, redraw the Prize subject to the relevant regulatory approvals, in which case that Participant forfeits any right to claim the Prize.

## 17 Breach of Terms & Conditions

The Club reserves the right in its sole discretion to disqualify any Participant who has breached any of these Terms & Conditions, or engaged in any unlawful or other improper misconduct that may jeopardise the fair and proper conduct of the Raffle.



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The Club's legal rights to recover damages or other compensation from any offender(s) are reserved.

Failure by the Club to enforce any of its rights at any stage does not constitute a waiver of those rights.

# 18 Limitation of liability

Except for any liability which cannot be excluded by law (in which case liability is limited to the minimum amount permitted by law), the Club, its officers, employees and agents, will not be liable for any loss (including but not limited to indirect or consequential loss), damage, claim, injury, cost which is suffered or incurred by any individual in connection with the Raffle or the awarding or use of the Prizes (Loss), including but not limited to:

- (a) any technical difficulties, equipment malfunction of any communication or internet system including tampering, deletion, alteration or third-party interference which is beyond the reasonable control of the Club;
- (b) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Club) due to any reason beyond the reasonable control of the Promoter;
- (c) any tax liability incurred by the Prize Winner;
- (d) any loss caused by, or contributed to, by a Participant's breach of these Terms & Conditions or negligence; and/or
- (e) any liability for personal injury or death.

Nothing in these Terms & Conditions limit, exclude or modify or purports to limit, exclude or modify the statutory consumer guarantees as provided under the *Competition and Consumer Act 2010* (Cth), as well as any other implied warranties under the ASIC Act or similar consumer protection laws in the States and Territories of Australia.

#### 19 Force Majeure

In the event:

- (a) of reasonably unforeseen circumstances, events beyond the reasonable control of the Club or war, terrorism, state of emergency, natural disaster, epidemic, pandemic, public health emergencies or change to legislation, regulations or directives from government or governmental agencies; and
- (b) that this Raffle is not capable of being conducted as reasonably anticipated;

the Club reserves the right, in its sole discretion, to the fullest extent permitted by law, and subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel this Raffle as appropriate.



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## 20 Dispute Resolution

In the event of a dispute, the Club will attempt to resolve the dispute directly with the complainant. If a satisfactory outcome between the parties is unable to be achieved, the Club will liaise directly with the relevant State and Territory regulators.

# 21 Privacy Collection Statement

The Club is committed to protecting the privacy of Participants' personal information.

Participants provide their personal information to RaffleTix via the Raffle Website to purchase the electronic raffle tickets in the Raffle. By entering this Raffle, Participants consent to their personal information being used by RaffleTix to process the order and issue the electronic raffle tickets. RaffleTix will then disclose such information to the Club for the purposes of specified below. The RaffleTix Privacy Policy is available at <u>https://www.raffletix.com.au/privacy</u>.

Participants provide their personal information to the Club to purchase printed raffle tickets in the Raffle, and the Club receives personal information from Participants who have purchased electronic tickets via the RaffleTix Website.

By entering this Raffle, Participants consent to their personal information being used by the Club for the following purposes (**Purposes**) of:

- (a) registering and processing the Participant's entry;
- (b) operating and promoting the Raffle;
- (c) managing any future communications with Participants related to the raffle ticket purchases and the operation of the Raffle; and
- (d) determining and awarding Prizes.

The Club may disclose such personal information to its related entities and contractors for those Purposes only, unless the Club is otherwise advised. The Prize Winners' personal information may be disclosed to State and Territory lottery departments as required by law.

If the Participants do not provide the requested personal information, then this may prevent the processing of, and communication with Participants about, the order of online raffle tickets and the Raffle.

Participants may opt in to receive direct marketing communications from the Club in relation to its products or services or other promotional purposes (including future raffles or competitions, offers or events) by ticking the "opt in" box on the entry page. Where the Participant has consented to receiving direct marketing communications from the Club, the Club may use the information to engage in direct marketing with the Participant in any form of media including sending electronic messages (e.g. email or SMS) or telephoning the Participant. The Club



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may disclose such personal information to its related entities and contractors for this purpose. Participants may at any time opt out of receiving such communications by either:

- (a) clicking on the unsubscribe link or opt-out code provided in the communication; or
- (b) contacting the Club's Privacy Officer at privacy.officer@richmondfc.com.au or a Club representative at <u>membership@richmondfc.com.au</u>.

The Promoter's Privacy Policy, available at <u>www.richmondfc.com.au/privacy</u>, contains further details regarding how Participants can access or correct information the Club holds about them; how Participants can make a privacy related complaint; how that complaint will be dealt with and the extent to which such personal information may be disclosed to overseas recipients.

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**Prize Details** 

Prize		
number	Prize details	Prize value (RRP)
	2024 Jeep Compass Limited e-Hybrid MHEV	
	which includes all on-road costs and relevant	
	Victorian government charges.	
	Conditions:	
	• The Prize Winner will be responsible for	
	registration and insurance for the car.	
	• The Prize Winner will be responsible for	
	collecting the car from City Jeep (Urban	
	Auto Enterprises Pty Limited, upon the	
	provision of appropriate identification.	
	Images are for illustrative purposes only	
	and are not the actual Prize to be awarded	
1	in the Raffle.	\$51,903.00 (drive away)
	Luxury Escapes All-Inclusive Bali Holiday for 2	\$51,505.00 (arrie away)
	adults which includes:	
	<ul> <li>5 nights in a luxurious private pool villa at</li> </ul>	
	the top-rated Villa Air Bali Boutique Resort	
	& Spa which includes daily a la carte	
	breakfast, lunch or dinner, a nightly	
	cocktail and one 60-minute massage per	
	adult; and	
	• 6 nights at Grand Mirage's beachfront	
	retreat in Nusa Dua which includes	
	breakfast, lunch, dinner and unlimited	
	daily cocktails, unlimited in-room dining	
	service, one 50-minute massage per adult	
	and Tropical Temptation Beach Club	
	entry;	
	• guided tour in Ubud and half-day	
	traditional cooking class with visit to local	
	markets;	
	• economy return airfares to Bali (DPS); and	
	• transfers from the airport and between	
	hotels.	
	Conditions:	
	• Prize Winner must book flights by 1	
	December 2024 via customer service	
	agent for travel by 31 March 2025;	
	• Any additional guests or activities are at	
2		\$13,158.00
2		\$13,158.00

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		<ul> <li><u>conditions</u></li> <li>Milwaukee® Nothing But Heavy Duty Prize Pack: <ul> <li>Takeaway Cup</li> <li>Semi Curve Peak Snapback - Red</li> <li>Milwaukee Heavy Duty Tee - Red</li> <li><i>(all sizes available s - 3xl)</i></li> </ul> </li> <li>Milwaukee Hoodie - Black <ul> <li><i>(all sizes available s - 3xl)</i></li> </ul> </li> <li>Bottle Opener - Double Sided</li> <li>Can Cooler with Magnetic Strip</li> <li>Milwaukee Weber Baby Q <ul> <li>Premium Series - Red</li> <li>PACKOUT™ Rolling Tool Box</li> <li>PACKOUT™ Large Tool Box</li> <li>PACKOUT™ 2-Drawer Tool Box</li> <li>PACKOUT™ Organiser</li> </ul> </li> </ul>		
	3	<ul> <li>PACKOUT<sup>™</sup> 532ml Bottle with Chug Lid - Red</li> <li>M18 FUEL<sup>™</sup> 8-piece Power Pack 8b2</li> <li>M12<sup>™</sup> Brushless Pruning Shears (tool only)</li> <li>M12<sup>™</sup> REDLITHIUM<sup>™</sup> 3.0ah Compact Battery</li> <li>M18 FUEL<sup>™</sup> Outdoor Power Head with Line Trimmer Attachment Kit</li> <li>M18 FUEL<sup>™</sup> Dual Battery Blower Kit</li> <li>Conditions:</li> <li>The Prize Winner will be responsible for</li> </ul>	\$7,233.91	
	4	<ul> <li>TCL 65 INCH C655 QLED 4K GOOGLE</li> <li>Conditions:</li> <li>The Prize Winner will be responsible for collecting the Prize.</li> <li>Images are for illustrative purposes only and are not the actual Prize to be awarded in the Raffle</li> </ul>	\$1,248.00 \$1,099.00	
	6	<ul> <li>Puma Gift Voucher</li> <li>Conditions: <ul> <li>redeemable online at www.PUMA.com</li> <li>valid for 3 years from date of issue</li> </ul> </li> </ul>	\$1,000.00	

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	Grand Suite Getaway at The Motley Hotel (205	03 9426 4400 info@richmondfc.com.au
	Bridge Road, Richmond VIC 3121) which	richmondfc.com.au
	includes:	
	<ul> <li>one night's accommodation in The Motley</li> </ul>	
	Hotel's Suite for 2 adults;	
	<ul> <li>\$100 dinner voucher and a bottle of wine</li> </ul>	
	(RRP \$50) in room is included.	
	Conditions:	
	<ul> <li>valid for 3 years from the date of issue;</li> </ul>	
	<ul> <li>Prize Winner will need to call The Motley</li> </ul>	
	Hotel to make a booking which is subject	
	to availability and all standard booking	
	conditions.	
	<ul> <li>Blackout periods apply including</li> </ul>	
	Australian Open Tennis, Grand Prix, British	
	& Irish Lions Rugby Tour, AFL Grand Final,	
	Boxing Day Test match – The Ashes, New	
7	Year's Eve	¢550.00
7		\$550.00
	"The Pass" Gift Voucher to redeem food and	
	beverages at nominated hospitality venues.	
	Conditions:	
	• valid for 3 years from the date of issue;	
	not valid for function deposits or	
	accommodation	
	Prize Winner will need to provide valid	
	driver's licence or other photo	
	identification to the supplier	
	• Voucher can be converted to The Pass	
	credit by entering the voucher number in	
	the 'Promo code' section of the app.	
	Vouchers converted to credit will have a	
	12-month expiry from the date it is	\$500.00
8	converted.	
	\$250 KFC Voucher and KFC merchandise gift	
	pack	
	Conditions:	
	• redeemable at all KFC stores Australia	
	wide	\$450.00
9	• valid until 31 December 2025	
Total		
		\$77,141.91